Congress of the United States

House of Representatives

COMMITTEE ON POST OFFICE AND CIVIL SERVICE

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676 Mr. FORD. Thank you very much. Mr. Magee.

STATEMENT OF ROBERT W. MAGEE

Mr. MAGEE. Mr. Chairman, my name is Robert Magee. I am the Director of Personnel at the Central Intelligence Agency. I want to thank you for the opportunity to appear before this committee, to discuss the retirement systems at the Central Intelligence Agency. It is an issue which is vital to the continued health of the nation's professional intelligence service.

The United States is a world power. Developments anywher in the world, and indeed now in outer space, can affect the national security of the United States. It is the mission fo the Central Intelligence Agency to understand these developments, and provide our nation's leaders with the advance knowledge so critical to successful foreign policy.

The intelligence responsibility is continually expanding. In its early days Central Intelligence dealt primarily with the threat to the United States from our principal antagonists in the world. While this threat has remained our principal concern, new issues constantly arise which demand intelligence attention, technology transfer, economic and financial stability of foreign governments, world petroleum production, narcotics, terrorism, the explosion of

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developments inthe technical and scientific field are just some of the issues which today require daily intelligence vigilance.

The United States is indeed a world power, and its citizens expect the nation to hagve a world-class professional intelligence service. I am pleased, Mr. Chairman, to say to you today that this nation does have a world-class intelligence service, and that the leaders of this nation are the best informed individuals in the world.

Recognizing that CIA's job is different from the rest of the government, Congress historically has supported agency efforts to recruit and retain career oriented employees dedicated to the mission of the agency, and responsie to the demands that security must place on their professional and personal lives. Such a career service now exists.

Attrition rates are among the lowest in the government and attest to a very healthy career organization. It exists because successive Congresses and administrations were sensitive to the needs of the people who spend their professional lives in intelligence.

In recognition of the unique mission of Central
Intelligence, Congress has provided the Director with
special authorities with respect to personnel. These
authorities have no counterpart in the Federal Government.
Consequently, CIA employees are statutorily excluded from

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tenure and from the protection and benefits derived by
status under civ. laws, rules and regulations. This is as
it must be, since the Director must have full and final
authority to say when and where an employee will serve, at
what duties and for how long.

To understand the role played by retirement in the CIA personnel system, it is first necessary to have an understanding of the process which recruts and retains a CIA employee, a process which in some ways is similar to other organizations but which in the aggregate is unique in the United States Government. We have the most rigorous preemployment screen process in the United States. Nowhere else is each applicant subject to such scrutiny.

A typical applicant first takes an eight-hour agency unique exam developed by the Office of Strategic Service during World War II, and modified since then by the best minds in the fields of education and psychology. This test provides insights into an applicant's intellectual capability, temperament, work attitudes, vocational interests, writing skills, psychological profile. Those who do well on the test, who have demonstrated high achievement either in their academic or professional careers, and who have several favorable personal interviews, are placed into our medical and security clearance procedure.

Employment by the Central Intelligence Agency carries with

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it extraordinary health risks. These risks are inherent both in the geographic and sociopolitical environment in which employees are liable for assignment. The stresses involved in highly classified work and overseas environment requires us to have an extraordinarily detailed clinical and psychiatric screening for all applicants. We require not only the applicants themselves pass this medical exam, but for those in the overseas career track, dependents must be similarly cleared.

Our security and suitability screening is extremely detailed. Every employee from the most senior to the most junior is investigated by our own security staff in a process that covers the last 15 years of an applicant's life. Again, dependent factors can be disqualifying. When all of the data are accumulated, we have a very thorough understanding of the applicant's entire life style. These data are validated during a polygraph interview given to all applicants.

At the end of the three-year trial period, the medical security process I just described is repeated, with the added ingredient of work performance. Did the applicant in fact measure up to our estimate.

It is gratifying to note, Mr. Chairman, that 99 percent of our employees successfully complete this trial period.

It is rather not surprising that we must consider a large

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776	number of applicamts to find the precious few who meet these
777	demanding standards. Despite enormous difficulties, we have
778	attracted analysts, attorneys, doctors, case officers,
779	engineers, scientists and physicists of the highest caliber.
780	Meeting our recruitment requirements, however, remains one
781	of our principal priorities. It is a never-ending struggle
782	which can only get more difficult as we continue to compete
783	in the marketplace with U.S. industry.

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786 [10:15 a.m.]

Entering on duty, the CIA employee becomes a part of a world which is generally isolated, nomadic, idealistic, secretive, and increasingly dangerous. In addition to those personal constraints, common to the few in government who hold clearance at the CIA level, our employees must endure even more severe conditions. Every five years they are subject to a full security investigation and he has no job tenure, they may not travel abroad, publish articles, marry a non-U.S. citizen, attend international conferences either without advance Agency approval. They can receive no public recognition for their professional achievements but on the contrary must suffer in silence innumerable calumnies.

Dominating all other considerations, however, is the single heaviest burden of all, cover. Cover, the term for concealing the fact that we are in fact employed by Central Intelligence. Nearly 50 percent of all employees at CIA are under cover. Daily events other take for granted have for us potential cover ramifications. We have to worry about car pooling, telephone messages, cover salaries, credit investigations, court appearances, neighborhood gossip, the list is endless.

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Covered employees given medals for meritorious performance 809 may not retain their award. Overseas, many of our employees 810 must carry two jobs, the cover job and their Agency 811 assignment, thereby making them subject to two bosses, both 812 of whom reasonably look for full performance 813 Stress is inevitable in such a dual life. 814 pertains also to ones self-image and the nedf for social 815 inclusion and recognition and becomes more conflictual with 816 the family's growinng need for social status, recognition 817 and identity. The spouse must always be on guard, even in 818 the most casual of conversations with friends and neighbors. 819 The employee's true profession must be concealed from the 820 children until they are mature enough to handle the 821 822 knowledge responsibly Thus, the stress of dual life extends to every member of 823 the family. #Cover impacts on those employees who themselves 824 may not be undercover. Social interchange outside the 825 workplace must be handled with discretion. Even if not 826 under cover in Washington, employees who travel abroad must 827 develop a cover legend. The Agency must avoid large morale 828 building organizational events popular with similar 829 institutions out of a fear of jeopardizing employee cover. 830 most will agree that in these tense times our nation's first 832 Mine of defense is in intelligence. 833 Recognizing this in the past several years the government

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has improved immeasurably its intelligence capabilities. It would be extremely unwise to threaten this achievement by severely reducing our ability to recruit and retain the caliber of individuals we historically attracted.

The Director of Central Intelligence must have the authority to move the right people into the right place at the right time. This requires a corps of personnel who are prepared to go anywhere in the world as the national interest requires. Ultimately it also means we must move people into retirement so that we can prepare the next generation of intelligence officials.

The mandatory retirement provision in the Central Intelligence Agency Retirement and Disability System is an important management tool which has worked well and which should be retained in any new legislation. We find, for example, that after age 50, nearly 50 percent of our employees are not eligible for full service medical clearance. We we to include those who could not travel due to family medical constraints, these figures would be more startling.

In addition to the purely clinical health hazards involved in worldwide service, Agency personal are confronted with psychological stressed which over the long haul extracts a health toll just as great. In addition to the subtle factors of cultural translocation and family disruption,

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there are not infrequently high/traumatic events. Scores of employees have been in foreign prisons, sometimes for years or otherwise harrassed when their agency affiliation became known.

Employees and their families confront the more diffuse crisis associated with civil disorder, terrorism and other local circumstances which are not even remotely comparable to the life of the typical American suburban setting in which our employees would otherwise have remained.

One must also appreciate what the current worldwide epidemic of terrorism means in trying to manage an organization whose employees must daily confront this reality and who because of their agency affiliation are particularly vulnerable.

In the last few years, there have been thousands of terrorist incidents, nearly a third of which have been targeted against Americans. Regrettably the end to this scourge is not in sight. Indeed it is one of this Agency's most pressing responsibilities to help negate this menace. To do it, we need a young and vigorous work force medically and psychologically able to handle the stress and sufficiently courageous to accept the obvious dangers involved.

Several security considerations unique to our porofession to buttress further our need for a flowthrough NAME: HP0115000 personnel system/ allowing for early retirement. 884 885 Prolonged service in operational environments increases the risk of identification of our operatives to hostile 886 intelligence, internal security or terrorist organizations. 887 888 Anonymity is a critical ingredient for a successful 889 intelligence officer Personal security inevitably erodes with time and new 890 operatives must constantly be put into the system to 891 maintain balance in the personnel structure as older, more 892 exposed individuals must be allowed to retire. HIronically 893 some of the retirement proposals currently being discussed 894 would cause our older employees who should leave, to stay, 895 and our younger employees who should stay, to leave. 896 Our officer corps is recruited generally from the recent 897 college graduate pool, routhly the 20-25 year old age group. 898 While it is to the government's disadvantage to keep these 899 people for 40 years for the reason previously stated, it is 900 equally disadvantaged 901 from a security standpoint to encourage them to leave our service in less than the 20 to 902 30 years without adequate retirement. 903 904 Agency employees have access to highly classified information from the beginning of their employment. We have 905 long recognized the inherent security risks of a short-term 906 transient work force. Given the extraordinary sensitivity 907

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of our mission, we must have a career track which retains

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Approved For Release 2010/03/11: CIA-RDP87M01152R000400560024-6 NAME: HP0115000 PAGE 909 staff for a full career but promises them the early 910 opportunity to retire with financial security. Therefore, continuation of eligibility for retirement with 911 912 full benefits at age 50 is essential. Employment at CIA means work overseas whether qualified 913 for our Central Intelligence Agency Ketirement and 914 disability, 915 which I refer to as CIARD, or not. Only 36 percent of CIA employees currently serving overseas have 916 917 qualified for CIARDS, The remaining 64 percent are covered 918 under the Civil Service Retirement System. 919 Unlike members of the Foreign Service, all of whom are 920 eligible for the early retirement benefits from the moment they begin their career, CIA employees must earn their way 921 into CIARDS by serving five years overseas. Given our 922 policy of rotating people to and from the field, it takes 923 time for employees to earn those five years. Obviously some 924 never do, which explained why of this overseas-oriented 925 augonization. staff only a very small percentage is in CIARDS. 926 Forty-two percent of our Civil Service retirees population 927 928 in the past five years has overseas duty with the Agency. 929 There are thousands of CIA employees who serve abroad but are not qualified for CIARDS. Nearly 50 percent of the 930 Agency bear the lifelong burden fo cover. I want to stress 931 that cover is carried into retirement & 932

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acksim A majority of those under cover are not qualified for

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934 CIARDS.

Overseas service is becoming more dangerous for all Americans, but especially for employees of the CIA. The mortality figures for our people are grim. Since the early 1950s, of the nearly 200 Agency employees who have died serving abroad, less than 30 percent were in CIARDS. We have 50 Gold Stars in our entry foyer honoring our colleagues who died from hostile action or whose while participating in highly dangerous Agency activities, only ten were in CIARDS.

Of the two most senior CIA officers slain in hostile action overseas, one was the director of a headquarters analytical office.

and ethic. At present there is an esprit de corps among all our employees, an agency-wide team approach, a general state of mind that timeliness is critical, accuracy is imperative, absorption with the task at hand must take priority over personal disractions. Advancing years, lessening of work vigor and enthusiasm. The larger the proportion of older employees, the greater the debilitating effect on the tenor at the Agency.

A healthy career organization now exists. Fundamental to this health has been the successful policy which recognizes burnout as a reality, and allows our employees to retire This is as it should be. However, the special requirements and mission of CIA involve all of our employees in a number of ways unique in the government. This legislatively mandated status for CIA impacts on all of our people and is the basis for a personnel system different from any other in government.

Any changes in the current retirement system will have to be very carefully considered to ensure that potential repercussions are fully understood. We are confident that working in close consultation with our oversight committees we can achieve our mutual goals.

Thank you for your attention, Mr. Chairman.

Mr. FORD. Thank you.

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976 Mr. FORD. Mr. Cohen, am I able to assume that your 977 statement has been cleared by the Administration? 978 Mr. COHEN. Yes, sir, it has.

Mr. FORD. Then first on the record, I am surprised at the bottom of page 2 you suggest that any supplemental plan must provide for both Foreign Service and Civil Service employee, additional payments to bring the period between retirement and commencement of social security benefits at age 62.

I raised that early today, you might not yet have been here, because nobody has ever mentioned it advocating the changes in the system. Do you have anything in mind with respect to what we should use as a pattern to do that?

Mr. COHEN. No, sir, not right now. We would like to see what comes out of the Civil Service changes and then we would adapt ours to be as compatible as possible with it for the Foreign Service or request something different if we found that compatibility was not possible.

Mr. FORD. I would ask both of you gentlemen, but in light of what you both said here this morning, what would be the expected impact if we were to go forward with the so-called budget compromise that is coming at us from the Senate side working out with the White House which has the 5 percent per year reduction in the annuity phasing in up to the age 65.

What would a 5 percent per year reduction under the age of 65 do to your personnel? What would be the effect roughly

NAME: HP0115000 PAGE 45 in generalizing it on the quality and makup of your 1001 1002 personnel picture? Mr. MAGEE. This is the 5 percent reduction for retirement 1003 1004 under age 65, Mr. Chairman? 1005 Mr. FORD. Per year. 1006 Mr. MAGEE. Two things would happen. First of all, we would lose the 40 year old group. We would have a serious 1007 loss I think in the 35 to 40 year old group, and we would 1008 have, secondly, those people who really should retire, in 1009 their interests as well as ours, simply could not afford to 1010 retire at half annuity and would stay. 1011 In my statement I alluided to that when I said those who 1012 in effect should stay, would leave, those who should leave, 1013 1014 will stay. 1015 Mr. FORD. I gather that from your previous remarks that having people leave in their 40s is not generally looked at 1016 1017 as a wise thing in your agency? 1018 Mr. MAGEE. At forty? Mr. FORD. Mainly because of the cost to have people leave 1019 unless they are indeed fixed so that they have an income to 1020 take care of them the rest of their life. You would rather 1021 not see them floating around out there. 1022 Mr. MAGEE. I didn't mean to imply that. As I was saying 1023

it the suggestion occurred to me they would not have enough money was a security risk--no, sir, that is not the intent.

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1026	We like to keep our people for a full career. If you have
1027	a highly transient force you have
1028	Mr. FORD. I have always been under the impression that
1029	you people fashioned golden parachutes whenever you had to.
1030	Mr. MAGEE. Sorry, sir?
1031	Mr. FORD. I had always been under the impression that you
1032	people fashioned appropriate golden parachutes whenever it
1033	was necessary.
1034	Mr. MAGEE. I wishsorry, sir, regrettably that impressio
1035	is not correct I am afraid?
1036	Mr. FORD. Most of the mystery writers always describe it
1037	that way.
1038	Mr. MAGEE. Regrettably that is not accurate.
1039	Mr. FORD. Like every other profession it is never as well
1040	paid or as much fun as the writers describe it.
1041	Now, the GAO has told us that the average Foreign Service
1042	Officer retires at 55 with 27 years and you corrected that
1043	by saying if you take into account the entire work force,
1044	not just those classified as ''Foreign Service Officers'',
1045	the service time extends itself to 32-and-a-third years. I
1046	assume that that is primarily office personnel, not
1047	administrative?
1048	Mr. COHEN. The people who tend to stay longer in their
1049	career are what we call administrative and clerical support
1050	personnel, the secretaries, communicators, and engineers and

a financial incentive to stay in in order to get a higher

high-3 average. But in the last two years we have really

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Approved For Release 2010/03/11: CIA-RDP87M01152R000400560024-6 NAME: HP0115000 started to enforce our mandatory retirement system, our 1076 upper-out system. 1077 1078 As I mentioned in my remarks, we asked 35 senior officers to leave last year and this number will be increasing each 1079 1080 year from now on. Mr. FORD. I have to tell you, Mr. Cohen, that every place 1081 I have been in the last three years outside the country, one 1082 of the first questions I get from your Foreign Service 1083 Officers is what is going to happen to our pension? Should 1084 I leave the Service now before it is messed up? 1085 I cannot tell you how many people I have run into who 1086 asked the question should I get out before the rules are 1087 changed? I have had Ambassadors tell me it is a problem for 1088 them because their professionals and their mission are 1089 1090 concerned. Have you seen any evidence of people jumping out ahead of 1091 1092 Stockman and me? Mr. COHEN. They are not jumping yet but we have the same 1093 reaction you do, every time we go abroad to discuss issues, 1094 1095 this is the one issue that everyone wants to discuss and we constantly get telegrams and phone calls, please let us know 1096 in advance when the 5 percent penalty for every year under 1097

age 60 will go into effect so we can retire right away.

Mr. FORD. I have had the impression because it comes up
so frequently with me, that the four years of our dogfight

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here with the constant repetition of the threat and 1101 withdrawal of the threat, has eroded the confidence of 1102 1103 people out there who are reaching the age where they are 1104 starting to think ten or fifteen years down the road about what will happen to them and their families, and our 1105 1106 commitment to them.

I cannot believe that that promotes the best performance 1108 out of those people or provokes the greatest sense of 1109 loyalty.

> Mr. COHEN. They are clearly worried.

Mr. FORD. I hope we can get this somehow behind us, at least get a moratorium on talking about the pension for a few years.

Mr. COHEN. I would agree.

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Mr. FORD. I don't think there has ever been any period of time since pensions came into existence where we have had this long, strung out discussion going on with all the uncertainty engendered with the bad information and the spread of the bad information far outweighs the pulicity given the good information, of course, and there is just really no way to estimate what it does to people.

I find it difficult when people say on the one hand the main reason people work for the Federal Government is because of the overgenerous pension system, that they then by the same token don't understand how important that

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ready to retire.

1126 pension system may in fact be, if not as important as they say, but at least significantly important as the morale 1127 factor in getting efficiency out of the Federal work force. 1128 Let me ask you both kind of a general question about 1129 1130 structuring the systems for your special groups. There are really two ways that you put together a retirement plan. 1131 the old fashioned way, you set aside money in some kind of 1132 1133 investments, and depending on the performance of those investments you have resources at the time that you get 1134

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1136 DCMN GLASSNAP

Second is to set up a system where you guarantee a fixed benefit, defined benefit at the time of retirement under a formula that would let an employer or you know at any given time what its performance will be at any time in the future. Under the first approach, the benefit isn't known until you reach mandatory retirement or retirement age and see what has happened. Under the other, you have the continuing security of or reasonable assurance, at least in the past, that there is a certainty of performance of the system.

Which of those two approaches is most appropriate for your kind of special populations, or would a combination of the two be an improvement on the present structure?

Mr. COMEN. Well, speaking for the Foreign Service, sir, I would say that the defined benefit, the predictable benefit, is extremely important for people who are coming in knowing that their chances of not going beyond age 50 in the Service, for whatever reason, burnout, mandatory retirement, inability to serve overseas, noncompetitiveness, it seems to me this predictable benefit is something that is important to them to go in and say, ''Well, if I have to get out at age 50, 51 or 52, I know what my cushion will be. I use that as a basis for starting an alternate career.''

The undefined system would make it harder for us to

Now, we have actually been looking at what has happened out in the private sector. They have left us behind in this pension business a long time ago, not only in the private sector, but other kinds of public employers such as states, particularly at the colleges and universities and

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1186 institutions operated by the states.

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1187 But one of the things that the tax law has made extremely 1188 popular is thrift plans as a supplement to retirement, they are being used throughout industries as an inducement to 1189 keep the kind of people that, Mr. Magee, you were talking 1190 about. You say to a person, you want to get that extra 10 1191 years out of them, ''Look, we will match some of your money, 1192 you put it aside on top of your pension, it is tax 1193 deductible now, and it is free money to you, in effect, and 1194 1195 you pay some taxes some day on it, but at a reduced rate. " That becomes the reason not to leave, of course. 1196

Senator Stevens and I, it is no great secret, would like to find a variation on that to add to, as a supplement to making it possible for Federal managers to use that sort of inducement, and for in fact flexibility in those areas where we do have retention problems.

We have you gentlemen here, Justice was here, NASA, National Institutes of Health, all agencies with highly trained people and people who are very much in demand on the outside and are leaning to that because their best people are being lured away for good and right reasons after they have had a lot of government training and experience.

NASA has a revolving door going on down there, and every time you talk to somebody, you are talking to a new manager. But the closest thing we have seen coming at us from the

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other way was Mr. Devine came in here, that at first looked like he was talking about this, then he said, instead of the defined benefit plan we would adopt a defined contribution plan. The money would be deposited with the Treasury at a fixed rate of interest and go into an account. words, we would place the whole system in kind of a fancy savings account with the government deciding where the savings would be invested.

When I asked him, would you like us to adopt your plan but let the employee decide where the investment was going to go within limits, of course, as private employers do, he said he would recommend that a bill like that be vetoed because he wouldn't want employees to have the economic power of that potential investment to use against, I think he said, the W.R. Grace Company or something—why the employees ought to be mad at W.R. Grace, I don't know. But we didn't get very far with that.

There are a lot of members of this committee who are genuinely interested in using the device of some sort of a thrift plan on top of the defined benefit plan. That probably would not be of very much interest to people in their first 10 or 15 years in service, but as they get close to the time of deciding whether they should go do something else or continue in serving out their time, it becomes rather significant because it provides an inducement for

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1236 them to eschew the choice of greener pasture on the outside.

Would you think that kind of an option--I am asking you in the dark because we don't know what we can work out and what matching would be involved and how generous or ungenerous it would be, but we know it would be tax free--would that be a useful and valuable kind of adjunct to your system for your purposes?

Mr. COHEN. Mr. Chairman, I find that when I go around the world talking to people, there is a general interest in this. They are really intrigued by this thrift plan, and I think you will find the President of the American Foreign Services Association, who will testify after me, will probably reflect this as well.

One cautionary note, some of our people, especially the support people, tend to remain at the lower end of the salary scale throughout their careers, and they may have certain difficulty in setting aside money for the thrift plan. So they would require a definite defined benefits plan at all times. We wouldn't want to see that eliminated.

But building on that, a thrift plan with a defined contributions element might view--most people would probably be interested and favorably interested in the Foreign Service.

1259 Mr. FORD. As a matter of fact, I was out of the country 1260 recently, and I was with people who were talking to

Americans about investing in thrift plans, and a number of 1261 your people are participating. However, we are not helping 1262 them in any way. They are doing it with whatever resources 1263 1264 they have of their own, because it is a concern. That tells me, of course, that if it--if they are concerned enough to 1265 1266 cut into their spendable income and start making plans on that basis, that it might be something that we ought to be 1267 1268 associated with, and it would be a beneficial personnel tool 1269 for us if we were to encourage and assist in those 1270 circumstances.

Apparently, from the people I talked to throughout the world, as a matter of fact, your people are going at this with a remarkable amount of acceptance.

Mr. COHEN. That is right.

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Mr. FORD. There are several investment security companies that are pretty sound, that they would obviously trust by reputation, that are now traveling around the world talking to your people, not only your people, but the other Americans who are overseas working for the government and working for private enterprise, particularly now since we have extended the tax exempt status for the American civilian working overseas on repatriated dollars. They are looking for ways to do something about that.

But private enterprise has jumped into this with a vengence. We found that in the first few years, after

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401(c) was adopted, that virtually all the Fortune 500
companies made some variation, a thrift plan available as an
add-on to the pension system for them.

If you have some thoughts about what kind of a system would make sense to your people, don't hesitate to let us feed that into the multitude of other brilliant suggestions we will have. We are interested in finding a way to do that and also finding more flexibility overall in the system, not just thinking of thrift plans, but it strikes me that we are the only major employer in the United States that treats everybody literally, from our most highly trained sophisticated, over-educated people to our least-trained, least-sophisticated lower paid people, exactly the same when we talk about assembling a pension for them, and no one else does that, because it doesn't make sense.

We do it that way because, as we have frequently done things, we have always done it that way. Ted Stevens and I think it might be time that we can break away form that pattern of doing it just because we have always done it. If you see a way in which we can provide for some flexibility for the type of personnel needs that you have without disrupting the rest of the system, by all means share them with us.

Mr. COHEN. Thank you.

1310 Mr. MAGEE. Thank you.

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1311 Mr. FORD. Thank you very much for your cooperation here
1312 today by your appearance.